

Product Alert – Counterfeit Metraflex Company Air Vents (MVC15)

April 11th, 2024

Type of Notification: Counterfeit

FM Approvals has been made aware of counterfeit air vents found in Thailand bearing the FM Approvals' certification mark. FM Approvals has neither tested nor certified these products.

Company Identity: Unknown

Product Identity: The air vents bear the product model number "MVC15", however these were not manufactured by Metraflex Company. The identity of the manufacturer is unknown.

Description: Air Release Valve

Make/Model: MVC15

Nameplate Data: 175 P.S.I. C.W.P.

FM Approval Status: Not FM Approved.

Hazard Involved: These air release valves cannot be relied on to operate as intended. Air release valves expel air or gas up to the full operating pressure of the fire protection system. Air release valves automatically vent small pockets of accumulated air during startup and as they accumulate in fire protection systems. Use of products that falsely claim FM Approval may present a property risk for the user.

If you suspect you are in possession of counterfeit Model MVC15 air release valves bearing the FM Approvals certification marking, please bring that to the attention of:

Antonio L. Pires FM Approvals, Quality Department Norwood, MA, USA +1 (1)781 255 4825

Email: Antonio.pires@fmapprovals.com



March 29, 2024

To Whom it May Concern:

Re: Metraflex MVC15 Air Vents

The Metraflex Company manufactures the MVC15 MetraVent air release valve which is intended to remove air from piping systems. The MVC15 MetraVent has enjoyed Metraflex's reputation for quality over its many years of production and service.

However, this same reputation has resulted in look-alikes and counterfeits that try to fool end users into believing they are buying a genuine Metraflex product.

Please take note that Quality Line Co., Ltd. is the exclusive distributor of Metraflex products in Thailand. The sales director, Wirote Worrayoskowit, makes himself available to any end user who has questions about the authenticity of a MetraVent they have purchased or are considering purchasing. He can be reached via the phone number and email below:

Wirote Worrayoskowit Sales Director Quality Line Co.,Ltd. Office: (662) 950-1178 Mobile: (66) 86-989-8391 wowirote@yahoo.com

Metraflex offers this comparison to aid end users in selecting authentic MetraVents for their piping systems. End users are encouraged to carefully review the table and figure 1 on the next page which show the differences between genuine and counterfeit MetraVent products.

Specialty Products for the Mechanical Trades
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Component

- Nameplate 1. FM Mark
- Cover bolts
- Plastic cap
- Pipe plug

Genuine

Rounded corners, no borderline Thick text, clean lines

Painted over

Shows pipe size Painted over 304 stainless steel

Counterfeit

Sharp corners, black borderline

Thin text, blurry lines

Unpainted

Unmarked

Unpainted brass



Figure 1: Side by side comparison photos of an authentic MetraVent (left) and a counterfeit product (right)

Regards,

Jay Johnson

Supply Chain Manager

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