



Member of the FM Global Group

July 9, 2012

## Product Alert

### Type of Notification: Counterfeit

FM Approvals has been made aware of a falsified Certificate of Compliance (CoC) issued on FM Approvals' letterhead. The document (attached as Figure 1) misrepresents pipe insulation for piping, ducts and chiller equipment in both tubular and sheet form manufactured by Eastern Polymer as FM Approved. Eastern Polymer has cooperated in FM Approvals' investigation and claims to have no knowledge of the origin of the counterfeit CoC.

**Company Identity:** Eastern Polymer Industry Company Limited  
**Address:** 111/7 Mu 2, Tambol Makamku,  
King Amphur Nikompattana  
Rayong  
Thailand

**Contact:** Nongyao Siriwong, Rubber Technical/Quality Director

**Product Identity:** Pipe and Sheet Insulation  
**Make/Model:** Aeroflex  
**Geographic Area Impacted:** China  
**FM Approval Status:** Not FM Approved

### Hazard Involved:

The products described in the Certificate of Compliance in Figure 1 below have never been tested or certified as FM Approved. Since there is no evidence these products have ever been tested to the rigorous requirements of FM Approvals, we advise that use of these products present a serious property risk for the user.

If you are in possession of any of the products depicted on the false Certificate of Compliance in Figure 1 and bearing the FM Approvals certification marking, please bring that to the attention of:

**Thomas G. McCarty**  
**FM Approvals, Quality Department**  
**Norwood, MA, USA**  
**+1 (1)781 255 4802**  
**Email: [Thomas.mccarty@fmapprovals.com](mailto:Thomas.mccarty@fmapprovals.com)**



**Fig. 1 – Counterfeit Certificate of Compliance**

This document is a falsification of an actual FM Approvals' Certificate of Compliance. This document has been altered and misrepresents the pipe and sheet insulation products indicated as FM Approved. FM Approvals did not issue the pictured Certificate of Compliance. Any claims otherwise are false.